Job Title: Software QA Intern
Number of Positions: 1
Department: Business Operations
Reports To: Business Systems Manager

Who We Are

At **MoKo Home + Living**, we're all about turning houses into happy homes! Our mission? To sprinkle a little joy into every Kenyan household with stylish, comfy furniture and world-class service, all without breaking the bank. We know the struggle: everyone dreams of a cozy, welcoming space, but too often, it's a choice between sky-high prices or furniture that just doesn't last. We're here to change that! With over **700,000 happy MoKoers** enjoying our products daily (and counting!), we're on a mission to reach millions more. And that's where YOU come in!

Meet the MoKo Crew

We're a passionate team of **500+ movers, makers, and dreamers** building products people love, creating a brand that makes hearts smile, and running operations that bring quality living within reach. Now, we're looking for another superstar to join us on this exciting ride!

Role Summary

Are you passionate about tech and love catching the tiniest glitches before they cause chaos? We're on the hunt for a Software QA Intern who's detail-obsessed and excited to help us create smooth, user-friendly software solutions. In this role, you'll dive into the heart of our software development process, helping us ensure our apps work like a charm for teams across manufacturing, operations, sales, and support. You'll work side-by-side with our rockstar engineers and cross-functional teams—turning user needs and stories into real-world test scenarios.

This is the perfect gig if you're a student or recent grad ready to get your hands dirty, learn from the best, and make a real impact on software quality. Plus, you'll do it all in a fun, fast-paced environment where your ideas count!

Key Responsibilities:

- **UAT Test Planning & Execution:** Design UAT test plans, scenarios, and test cases based on user stories, requirements, and design specifications. Execute these test cases thoroughly and systematically.
- **User Empathy & Perspective:** Develop a strong understanding of end users and their needs. Approach testing from the user's perspective, anticipating potential usability issues and areas of confusion.
- **Defect Reporting & Tracking:** Identify, document, and track software defects. Provide clear and concise descriptions of issues, including steps to reproduce and support evidence.
- **Collaboration & Communication:** Work closely with stakeholders to communicate testing results, discuss defects, and ensure timely resolution.
- **Usability Testing:** Contribute to usability testing efforts by observing users interacting with the software and providing feedback on usability and user experience.
- **Test Data Management:** Assist in the creation and maintenance of test data required for UAT. ● **Documentation:** Contribute to the creation and maintenance of QA documentation, including test plans, test cases, and test reports.
- **Continuous Learning:** Stay up-to-date with the latest QA methodologies and testing tools. Actively seek opportunities to learn and improve your testing skills.

Desired Candidate Profile

- Degree in computer science, software engineering, or a related field.
- Strong understanding of software testing principles and methodologies.
- Experience with UAT testing or a similar role is an added advantage
- Proficiency in at least one scripting language (e.g., Python, JavaScript, PHP).
- Excellent communication and interpersonal skills.
- Ability to work independently and as part of a team.

Application Details

Ready to join us? Simply fill out this form and share all your details. If you don't hear from us within two weeks, it means we've gone with another candidate this time. Don't miss out, the application **deadline is 22nd February 2025**. Good luck!